

## LIMITED WARRANTY

### A

Impecca™ warrants this product against defects in material and workmanship to the original purchaser as specified below, provided warranty registration card (Part C) is returned within fourteen (14) days of purchase along with a copy of original purchase receipt.

**PARTS** – if the product is determined to have a manufacturing defect, within a period of one (1) year from the date of the original purchase, Impecca™ will repair or replace the product parts at no charge to you in the U.S.A. and Canada. For the first ninety (90) days of original purchase, the *labor* charge of repairing or replacing parts will be at no charge to you. After ninety (90) days of original purchase, the *labor* charge for servicing your product will be at your expense.

**LABOR** – additionally, within a period of ninety (90) days from the date of original purchase, Impecca™, at its own discretion, will service your product by repair or replacement at no charge to you in the U.S.A. and Canada. After ninety (90) days, all labor charges will be at your expense.

To obtain warranty service by an authorized Impecca™ service center, please call 1-866-954-4440 Mon-Fri 9:00 am- 5:00 pm to obtain a Repair and Maintenance Authorization (RMA) number and to locate the service center nearest you. Once authorized, you must mail the product, to the authorized Impecca™ service center in its original product packaging materials or equivalent, to prevent damage when in transit.

Further, should Impecca™ determine that the product is outside of the Warranty term, Impecca™ will return the product to sender at sender's expense without being repaired or replaced, unless authorized by you to service the out of warranty product at your expense. All handling or restocking charges for returns and/or replacements shall be non-refundable.

Impecca™ specifically excludes from this warranty any non-electric/mechanical attachments, accessories and disposable parts including but not limited to outside case, connecting cables, batteries and AC adaptors. Impecca™ reserves the right to repair or replace defective products with the same, equivalent or newer models.

Normal "Wear and Tear" is not covered by this warranty. Further, Impecca™ hereby reserves the right to determine "Wear and Tear" on any and all products.

Tampering or opening the product casting or shell, will void this warranty in its entirety.

Also this warranty does not apply if the product has been damaged by accident, abuse, misuse, or misapplication; has been altered or modified without the written permission of Impecca™; has been serviced by a non-authorized repair center of Impecca™; has not been properly maintained or operated according to the operation manual; has been used for commercial, non-household purposes; cosmetically damaged; was not imported by Impecca™; was not manufactured according to specification of the United States market; improper installation or neglect; damaged due to improper packaging in shipment; damaged due to natural disasters; if the serial number for the product has been removed or defaced; or for cosmetic damages.

ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO ONE YEAR PARTS AND NINETY (90) DAYS LABOR FROM THE DATE OF THE ORIGINAL RETAIL PURCHASE OF THIS PRODUCT.

THESE WARRANTIES AND REMEDIES ARE THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES IN CONNECTION WITH THE SALE AND USE OF THE PRODUCT. NO OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, ARE GIVEN.

IMPECCA™ IS NOT RESPONSIBLE OR LIABLE FOR ANY DAMAGE, WHETHER SPECIAL, INCIDENTAL, CONSEQUENTIAL, DIRECT OR OTHERWISE, OR WHETHER KNOWN OR SHOULD HAVE BEEN KNOWN TO IMPECCA™, INCLUDING LOST PROFITS, GOODWILL, AND PROPERTY AND PERSONAL INJURY RESULTING FROM ANY BREACH OF WARRANTY, THE INABILITY TO USE THE PRODUCT OR UNDER ANY LEGAL THEORY IN CONTRACT OR TORT. IMPECCA LIABILITY IS LIMITED TO THE ACTUAL PURCHASE PRICE PAID TO THE RETAIL SELLER OF THE DEFECTIVE PRODUCT.

No Impecca™ dealer, agent or employee is authorized to make any modification, extension, change or amendment to this warranty without the written consent and authorization from Impecca™.

Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, or do not allow a limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you have other rights which vary from state to state.

### B

Keep **Part A** for your records. Fold **Part B** to **Part C** and seal with adhesive tape to ensure your information on warranty registration card is kept private when mailing. Mail combined Part B and C and copy of original purchase receipt to Impecca™ within fourteen (14) days.

Returning your Warranty Registration Card as directed benefits you by ensuring your product will be covered against manufacturing defects as outlined in the attached Impecca™ Limited Warranty policy.

### C

Registering your product is essential to ensure that you will receive all the benefits of being an Impecca™ customer. Please complete and fill out all the information below in ink, and mail this card with correct postage and a copy of the original purchase receipt within 14 days after date of purchase.

#### • WARRANTY REGISTRATION CARD •

DATE OF PURCHASE	MODEL NO.	SERIAL NO.
<input type="text"/>	<input type="text"/>	<input type="text"/>
FIRST NAME	INITIAL	
<input type="text"/>	<input type="text"/>	
LAST NAME		
<input type="text"/>		
STREET ADDRESS		
<input type="text"/>		
CITY	STATE	
<input type="text"/>	<input type="text"/>	
ZIP CODE	COUNTRY	PHONE
<input type="text"/>	<input type="text"/>	<input type="text"/>
EMAIL		
<input type="text"/>		
STORE/DEALER PURCHASED FROM		
<input type="text"/>		
ADDRESS OF STORE/DEALER		
<input type="text"/>		

**Important: Return Warranty Registration Card & Receipt Within 14 Days.**

Impecca™ USA  
8 West Market Street, Suite 606  
Wilkes-Barre, PA 18711  
www.impeccausa.com

**If Your Product Needs Service,  
Please Follow Instructions Carefully**

1. Call Customer Service at 1-866-954-4440 Monday-Friday Mon-Fri 9:00 am- 5:00 pm EST and a service representative will troubleshoot your product over the phone.
2. If determined your product needs service, a Repair and Maintenance Authorization (RMA) number will be assigned to you, return instructions provided as well as the service location to send your product for repair.
3. Inside the product's package, please enclose your name, address, telephone number, a description of the problem, and a model and serial number for each product returned for warranty service.
4. Clearly and visibly mark your assigned RMA number on the exterior of your product's mailing package. *(Example: RMA # 1234567)*
5. Properly pack your product, ensuring it is secure and well padded, so as to prevent damage when in transit and should be adequately insured. Preferably return your product in its original product packaging materials. Failure to follow these provisions may cause your request for warranty service to be denied. Merchandise damaged or lost in shipping is sole responsibility of customers.
6. When returning your product, include all accessories such as cables, user manual, remote control or any other accessories, unless otherwise instructed by a service representative.
7. Mail your product, to the designated service center within fourteen (14) days of your RMA # issuance for authorization to be valid.



**Customer's Record**

(Retain for your needs)

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Store/Dealer Purchased From \_\_\_\_\_

Address of Store/Dealer \_\_\_\_\_

Date of Purchase \_\_\_\_\_

IMPORTANT: Keep all original product packaging materials, a copy of original receipt, and this portion of the warranty registration card in the event that your product needs service.

